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November 28, 2000

BOX NON-FEE AMENDMENT
Assistant Commissioner of Patents
Washington, D.C. 20231

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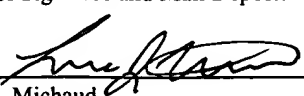
Re: U.S. Patent Application No.: 09/633,675
Filing Date: August 7, 2000
Entitled: **INTEGRATING OPERATIONS SUPPORT SERVICES WITH NETWORK
MANAGEMENT SYSTEMS**
Attorney Docket No: 102689-43/ 00-U0054

Dear Sir:

Transmitted herewith for filing are the following documents:

1. Preliminary Amendment;
2. Ten (10) pages of amended informal drawings;
3. One (1) page of Specification; and
4. Return Postcard.

The Assistant Commissioner is hereby authorized to charge payment of any fees which may be associated with this communication to Deposit Account No. 141449.

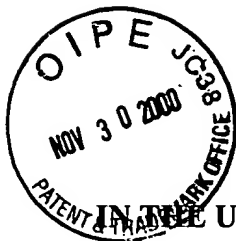
<p align="center"><u>Certificate of Mailing (37 C.F.R. 1.8(a))</u></p> <p>I hereby certify that this correspondence is being deposited with the United States Postal Service Post Office as first class mail in an envelope addressed to: Assistant Commissioner for Patents, Washington, D.C. 20231 on the date set forth below.</p> <p align="center"><u>November 28, 2000</u> Date of Signature and Mail Deposit</p> <p align="center"> _____ Lisa J. Michaud Reg. No. 44,238</p>

Respectfully Submitted,



Lisa J. Michaud

LJM/jan
Enclosures
930162.1



#24
E. Warren
PATENT 3-7-01

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): Darryl Black, et al.

Application No: 09/633,675

Filing Date: August 7, 2000

Entitled: **INTEGRATING OPERATIONS SUPPORT
SERVICES WITH NETWORK
MANAGEMENT SYSTEMS**

Atty. Docket No: 102689-43/00-U0054

Group Art Unit:

Not Yet Assigned

Examiner: Not Yet Assigned

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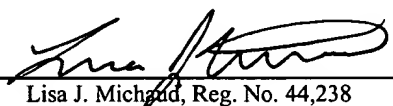
Certificate of Mailing (37 C.F.R. 1.8(a))

I hereby certify that this correspondence is being deposited with the United States Postal Service Post Office as first class mail in an envelope addressed to: BOX PATENT APPLICATION, Assistant Commissioner for Patents, Washington, DC 20231 on the date set forth below.

November 28, 2000

Date of Signature and Mail Deposit

By:


Lisa J. Michaud, Reg. No. 44,238
Attorney for Applicant(s)

PRELIMINARY AMENDMENT

BOX PATENT APPLICATION
Assistant Commissioner for Patents
Washington, DC 20231

Dear Sir:

Prior to examining the above-referenced patent application, please amend the application as follows:

In the Specification

✓ On page 44, line 13, following "central processor 12 over Ethernet network", please delete "32" and insert therefor - - 41 - -.